

## What is an ACCESS FUNDED PHO PRACTICE?

If you choose our Practice as your **key** primary health service provider, and have completed the enrolment process, you are immediately eligible to low cost Medical care when you need it. We encourage you to make your first appointment with us when you enrol even if you are well so that we can more easily help you later on. If you attend another Practice after enrolling with us we get charged a fee so we encourage you to talk to us first whenever possible.

### Enrolment Process

We aim to ensure the enrolment process occurs with the minimum of time and stress to you. Because enrolment forms are comprehensive they will take a few moments of your time. You are not required to see the General Practitioner as part of the enrolment process, just plan time in your schedule to complete the forms. We can also post, fax or email enrolment forms out to you, for you to complete and return at your convenience

### From our team:

Thank you for choosing our practice, please use us for any follow ups if you have had to go to another doctor outside our hours your clientele is valued we look forward to seeing you.

### For medical care outside normal practice hours contact:

#### MEDICROSS

8 Egmont St, New Plymouth

**Ph: 06-759 8915**

Hours: 8.30 am to 9.00 pm 7 Days

**For Emergencies dial 111**



**TE AROHA MEDCARE LTD**  
**Maru Wehi Hauora Complex**  
**36 Maratahu Street**  
**PO Box 5135**  
**NEW PLYMOUTH**

**Ph: 06 759 7310**

**Fax: 06 759 7309**

**Email: [reception@tam.tuiora.co.nz](mailto:reception@tam.tuiora.co.nz)**

Te Aroha Medicare Limited offers high quality medical care at low cost, delivered to you in a relaxed and informal environment.

### Practice Hours

Day	Hours
<b>Monday</b>	<b>9 am to 1pm and 2pm to 4pm</b>
<b>Tuesday</b>	<b>9 am to 4pm</b>
<b>Wednesday</b>	<b>9am to 3pm</b>
<b>Thursday</b>	<b>9 am to 3pm</b>
<b>Friday</b>	<b>9 am to 3pm</b>

### Please note:

Our Practice is closed Public Holidays. Please note these times may differ from week to week. Please ring for an appointment.

### Our Team

**Kim Marshall**, our Receptionist, will in most cases be your first contact with our Practice, and she is available to answer any questions you may have about our Practice and services.

**Dr Krystyna Foulkes** leads our Medical Team supported by-

**Valerie Rivers and Naomi Brown**, our experienced Practice Nurses. Our Medical Team is knowledgeable, expert, and committed to providing you with the best of care possible.

The following Practice Fees schedule is effective from **1 January 2005**.

<b>FEES</b>	<b>Enrolled Clients</b>	<b>Non Enrolled CCS</b>	<b>Non Enrolled No CCS</b>
<b>GP consultation</b>			
- Under 6 years	FREE	FREE	FREE
- 6 years to 17 years	\$10.00	\$15.00	\$25.00
- 18 years & over	\$15.00	\$20.00	\$35.00
- Under 25 Sexual Health	FREE		
- minor surgery / IUD's	\$40.00	\$65.00	\$80.00
- Insurance Medical	\$40.00	\$65.00	\$80.00
- Immigration Medical	\$40.00	\$65.00	\$80.00
<b>ACC – GP consultation</b>			
- First visit Adult	\$12.00	\$17.00	
- Follow Up Adult	\$10.00	\$10.00	
- First visit Child	\$7.00	\$7.00	
- Follow Up Child	\$5.00	\$5.00	
- Dressings	\$3.00	\$5.00	
<b>Practice Nurse</b>			
- Planned consultation	\$ 5.00	\$10.00	
- Smears	\$10.00	\$20.00	
- Ear Syringe - first appt	\$ 5.00	\$10.00	
“ “ - follow up	\$ 3.00	\$ 6.00	
- Depot, B12, Injections	\$ 5.00	\$10.00	
- Dressings - small	\$ 3.00	\$ 6.00	
- large	\$ 5.00	\$10.00	
- Pregnancy Test - negative	\$ 5.00	\$10.00	
- positive	FREE	FREE	
- <b>Prescriptions</b>	\$3.00	\$4.00(Fax)	

Important: Please Read Carefully

- Payment is to be made following service delivery.
- All fees charged are for a 15 minute consultation. Subsequent visits are not included and will be charged accordingly.
- This Practice does NOT issue credit on account.
- Practice Nurse consultation and/or medical supplies requests, will be charged as per the applicable fees schedule.

- All enrolled clients are eligible for enrolled client fees *regardless* of whether they hold current community services cards (CSC) or high user cards (HUC), *or not*.
- All fees are GST inclusive
- AFTER HOURS care is *not* covered by the above fee schedule.

### **Kia Ora**

Te Aroha Medicare Ltd works with Hauora Taranaki PHO, a Primary Health Organisation and Tui Ora Limited, a Maori Development Organisation as an ACCESS FUNDED PHO PRACTICE. Our primary aim is to address health inequalities in Maori and non-Maori, however we welcome patients of all ethnicities.

### **Our Mission – Te Kaupapa**

To work cooperatively with our patients in an environment of respect, support and openness.

### **Our Vision – Te Matakite**

To provide and deliver a high quality health service that is accessible, at low cost and works in cooperation with other health service providers to improve our patients' health and wellbeing.

### **OUR SPECIAL STRENGTHS include:**

- General Practitioner Services
- Sexual Health e.g. STD Screening, Contraception Advice, Cervical Smears, Intra Uterine Contraceptive Device (IUCD) Insertion
- Youth 14-18 Sexual Health (Free)
- Youth 14-18 Alcohol & Drug (Free)
- Youth 14-18 Mental Health (Free)
- Child Health
- Immunisations and Vaccinations
- Minor Surgical Procedures
- ACC consultations

### **Our Wider Network**

Our Practice is part of a wider network of Maori health service providers and we are able to refer you to other health professionals, for ongoing management of your health and well being, as needed.